

ZytechSOFT

CONSULTING SUPPORT

ZyTechSoft is committed to delivering high quality solutions for your business. We partner with your business and technology organizations to ensure the best technology fit with a focus on a long-term value added solution.

Contact us today to see how ZyTechSoft can help your organization.

ZytechSOFT
bridging the gap

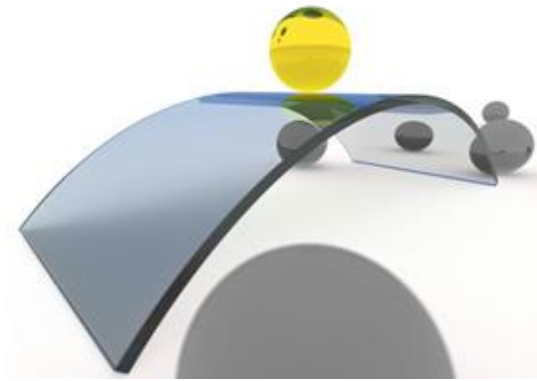
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Bridging the Gap

Consulting
Support

ZytechSoft



BRIDGING THE GAP

ZyTech Software Solutions is a software development company based in Mississauga, Ontario. Established in 2003, we pride ourselves in engineering and in the ability to deliver high quality solutions. Our primary services are custom software development, software consulting and systems integration.

SALES SUPPORT

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Director, Services Delivery

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WE UNDERSTAND YOUR NEEDS

We will work in line with your own standards, to ensure that we deliver robust and flexible software solutions to improve operational effectiveness and satisfy each of your growing demands, while cutting costs and saving time.



WE UNDERSTAND YOUR BUSINESS

For over 5 years, ZyTechSoft has understood that our job is to listen to our clients, understand their projects and software requirements, develop and deliver engineering solutions on time and on budget.

AT YOUR SERVICE

The ZyTechSoft solutions team is talented, diverse and professional. Our engineers have the ability to seamlessly integrate innovative software, cutting-edge technologies, and experienced, insightful consulting into one package. The result is a powerful, comprehensive solution that allows you to focus on managing your business.

Services

HANSEN IMPLEMENTATION SERVICES

Our Solution Consultants have significant expertise in implementing Hansen 7 and 8 solutions from various successful implementations across Canada.

- ✓ *Business Design* – Develop Business Strategies and Workflows
- ✓ *Business Analysis* – Develop Solution Design and Use Cases
- ✓ *Project Management* – Provide project control and accounting services
- ✓ *Training* – Project Team, End-User & Technical Training
- ✓ *Configuration* – Configuration of all Hansen modules & workflows
- ✓ *Reporting* – Expertise on Hansen Data schema and with Crystal, SSRS & Cognos reporting tools

HANSEN INTEGRATION SERVICES

ZyTechSoft recognizes that in order to fully realize the benefits of your Hansen solution, seamless integration of data and processes are required to your other business solutions. We offer proven expertise in the following services.

- ✓ *Data Mapping* – Expertise in Hansen Data schema for the Extract, Transform and load of data from and to your other business systems
- ✓ *Scheduling* – Implementation of Batch or Dynamic schedules
- ✓ *Web Services* – Expertise in Hansen web services or custom development
- ✓ *File Based Interfaces* – Expertise in the development of file based interfaces
- ✓ *Database Scripting* – Ability to leverage native Oracle and SQL scripts

HANSEN SUPPORT SERVICES

We provide a wide range of hosting services that will reduce your organizations deployment effort and support costs.

- ✓ *Web Portal* – Host and maintain your internet web-portal for citizens and remote users
- ✓ *Hansen 8* – Hosting of your complete Hansen environment
- ✓ *License Management* – All database and operating licenses included
- ✓ *Help Desk* – Knowledgeable local staff available to provide support through a toll free number available during business hours

BUSINESS RE-ENGINEERING SERVICES

We provide expertise on best-practices for implementing Computerized Maintenance Management Systems from our work with municipal and regional governments. ZyTechSoft can help you design and automate your workflow processes in order to best leverage your IT investment.

Technologies

TECHNICAL EXPERTISE

- ✓ *Microsoft .NET Framework* – ASP.NET, C#.NET, Visual Basic.NET, Web Services, AJAX, Windows Workflow Foundation (WF), Windows Communication Foundation (WCF), Windows Presentation Foundation (WPF) and Silverlight
- ✓ *Microsoft BizTalk Server* – Enables companies in today's global economy to integrate applications, systems and technologies from a variety of sources.
- ✓ *Microsoft Office SharePoint Server (MOSS)* – An enterprise business solution that facilitates the integration of information from various systems into one portal through single sign-on
- ✓ *Microsoft Search Server (MSS)* – An enterprise search platform, based on the search capabilities of Microsoft Office SharePoint Server

Products

PROJECT IMPLEMENTATION

ZyTechSoft offers the following standardized products and Templates to help your organization implement successfully

- ✓ *Concept Initiation* – A customized work plan for sizing & defining the project
- ✓ *Business Design* – A customized project plan that identifies all stakeholder impacts, risks and project schedule
- ✓ *Use Cases* – Comprehensive templates used to identify business workflows and procedures
- ✓ *Training Materials* – Highly comprehensive training guides for all levels of training
- ✓ *Test Cases* – Comprehensive templates to identify testing requirements

INTEGRATION PRODUCTS

ZyTechSoft offers the following packaged solutions to streamline your implementation or integration project

- ✓ *Conversion Tool* – Extracts and converts the Hansen 7 environment to Hansen 8
- ✓ *Interface Management Portal* – Web-based tool for viewing all interface logs and troubleshooting issues
- ✓ *Hansen 8 API* – Web-services based API for key Hansen services
- ✓ *Interface Code Generator* – Toolset for accessing and modifying production interfaces



Technology at work for you

INTEGRATING YOUR TECHNOLOGY SOLUTIONS TO MEET YOUR BUSINESS NEEDS

ZyTechSoft consultants provide business & technology planning, implementation and integration services. Our resource pools of highly qualified resources have a deep understanding of the public sector and a proven track record of implementing enterprise solutions.

Our expertise in Enterprise Application Integration (EAI) technologies based on a Services Oriented Architecture (SOA) ensures the solutions we deliver will provide your organization with value that is easily supportable into the future.



IT SUPPORT SOLUTIONS

- HANSEN 7 & 8
- ORACLE AND SQL DBA SUPPORT
- CUSTOM WEB APPLICATION & PORTAL DEVELOPMENT
- DATA MANAGEMENT AND BUSINESS INTELLIGENCE
- WEB SERVICES DEVELOPMENT
- SYSTEMS INTEGRATION
- CUSTOM REPORTING

Flexible solutions for your business needs

TECHNOLOGY CONSULTING PROVIDING A TOTAL END-TO-END SOLUTION

IT STAFFING SOLUTIONS

Our proven track record of implementing Hansen ERP solutions ensure that your investment in work, asset and permit management produces benefits across your organization, while providing easy integration into your other business systems.

INFRASTRUCTURE MANAGEMENT

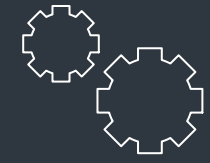
We can provide a full turn-key solution including all infrastructure and network support that will allow you to begin realizing the benefits of your CMMS immediately.



Our Help-desk support consultants are able not only to provide support on your Hansen deployment, but can also provide development support for new value-added services. In addition, we are also able to provide direction and support on your existing and planned integration, as well as operating system and database questions.

ENTERPRISE MANAGEMENT SERVICES

Our data center is available to support your web-portal or other technology needs. Our consultants are available to provide help-desk support for your production systems.



CUSTOM SOLUTIONS

Hansen configuration tools allow your organization to personalize workflows and user experience while automating non-core tasks.



WEB SOLUTIONS

Offer your business systems through a web-portal for mobile workers. Extend your business information to customers or citizens for easier access



EBUSINESS SOLUTIONS

Leverage your technology investment by linking your core business systems and lowering your data redundancy

